



Hereford Pride C.I.C.



Company number: 13555797 (Private Limited by Guarantee)

Registered Office address: Rose & Ivy Cottage, Lingen, Bucknell. SY7 0DY

DATA PROTECTION PROCEDURES

1) Introduction

1. Hereford Pride C.I.C. has a Data Protection Policy which is reviewed regularly. In order to help us uphold the policy, we have created the following procedures which outline ways in which we collect, store, use, amend, share, destroy and delete personal data.
2. These procedures cover the main, regular ways we collect and use personal data. We may from time to time collect and use data in ways not covered here. In these cases we will ensure our Data Protection Policy is upheld.

2) General procedures

1. Data will be stored securely. When it is stored electronically, it will be kept in password protected files. When it is stored online in a third party website (e.g. Google Drive) we will ensure the third party comply with the GDPR. When it is stored on paper it will be filed in a secure place.
2. When we no longer need data, or when someone has asked for their data to be deleted, it will be deleted securely. We will ensure that data is permanently deleted from computers, and that paper data is shredded.
3. We will keep records of consent given for us to collect, use and store data. These records will be stored securely.

3) Mailing list

1. We will maintain a mailing list. This will include the names and contact details of people who wish to receive, publicity and fundraising appeals from Hereford Pride C.I.C..
2. When people sign up to the list we will explain how their details will be used, how they will be stored, and that they may ask to be removed from the list at any time. We will ask them to give separate consent to receive external publicity and fundraising messages, and will only send them messages which they have expressly consented to receive.
3. We will not use the mailing list in any way that the individuals on it have not explicitly consented to.
4. We will provide information about how to be removed from the list with every mailing.

4) Supporting individuals

1. From time to time, individuals contact the Company to ask us to help them resolve an issue they are having, relating to their housing or other local services.
2. We will request explicit, signed consent before sharing any personal details with the public body or any other relevant third party.
3. We will not keep information relating to an individual's personal situation for any longer than is necessary for the purpose of providing them with the support they have requested.
4. Personal data relating to such issues will be stored securely by a member of the Board, and not shared among the rest of the Board or with other volunteers unless necessary for the purpose of providing the support requested.

5. Details relating to individual's circumstances will be treated as strictly confidential.

5) Selling merchandise

1. To order merchandise, people may complete an order form on our website, which includes providing a name and address for the items to be delivered to.
2. When ordering, people will be asked if they wish to be added to our mailing list (see section 3). If they do not opt to be on the mailing list, their details will be deleted within one month of processing their order, and will not be used for any purpose other than communicating with them about their order.

6) Contacting volunteers

1. Local people volunteer for Hereford Pride C.I.C. in a number of ways.
2. We will maintain a list of contact details of our recent volunteers. We will share volunteering opportunities and requests for help with the people on this list.
3. People will be removed from the list if they have not volunteered for the group for 18 months.
4. When contacting people on this list, we will provide a privacy notice which explains why we have their information, what we are using it for, how long we will keep it, and that they can ask to have it deleted or amended at any time by contacting us.
5. To allow volunteers to work together to organise for the group, it is sometimes necessary to share volunteer contact details with other volunteers. We will only do this with explicit consent.

7) Contacting Directors and Members

1. The Company need to be in contact with one another in order to run the organisation effectively and ensure its legal obligations are met.
2. Their contact details will be shared among the Directors and Members.
3. Directors and Members will not share each other's contact details with anyone outside of the Company, or use them for anything other than Hereford Pride C.I.C. business, without explicit consent.

8) Review

These procedures will be reviewed every two years

Date.....

Signature (Chair): Name:

Signature (Director): Name: